

NOVEMBER 5, 2020

MACC 2020: Adaptable architecture: building resilience in a time of change

### MACC MISSION

■ The Midwest Architecture Community Collaboration's (MACC) purpose is to bring all domains of architecture together to share information and techniques of interest to all of us. It is our shared belief that through collaboration, we can better understand and promote the significance of architecture to business success.



#### RESILIENCE

- The American Psychological Association (2014) defines **resilience** as "the process of adapting well in the face of adversity, trauma, tragedy, threats or even significant sources of stress
- **Resilience Theory** argues that it's not the nature of adversity that is most important, but how we deal with it. When we face adversity, misfortune, or frustration, **resilience** helps us bounce back. It helps us survive, recover, and even thrive in the face and wake of misfortune but that's not all there is to it.

# Data Contextualization for Better Business Outcome









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# DATA MATURITY MODEL

#### Aware

Manually compile non-standardized reports

Know Understand Make sense

#### **Proficient**

Standardized reporting on an organization wide reporting platform

Regular report
Basic analysis
Business intelligence
(BI)

### Savvy

Use data to make critical business decision

Bl for planning Complex formular Some data integration

#### **Driven**

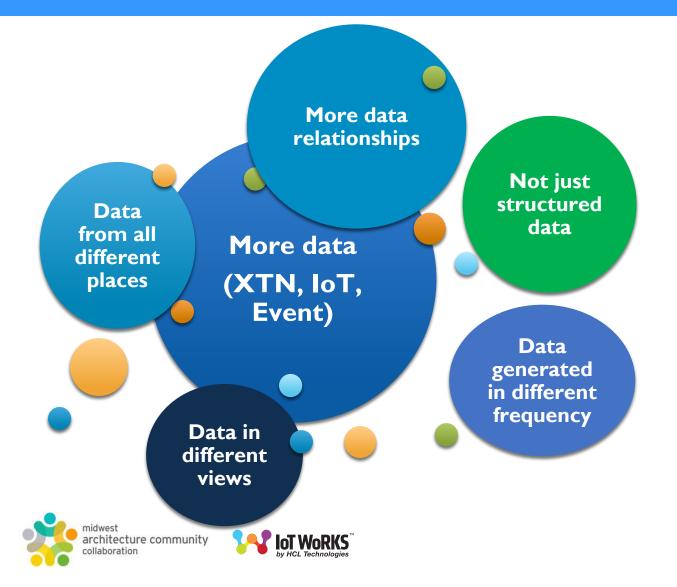
Embed data into all business processes

Integration for automatic decision making Real OT & IT converge





### KEY DATA CHALLENGES



How to effectively utilize the 3V data collected in the data repository (such as data lake) to create business values?

### CATEGORIES OF DATA CONTEXTUALIZATION CHALLENGES

**Process** 

Limited and/or manual data contextualization

Information

Limited context information due to digitalization challenges

Integration

Limited context data integration

Controlling

Limited (context) data governance and stewardship

Sharing

Limited knowledge and utilization of context data for data consumers





# LIMITED AND/OR MANUAL DATA CONTEXTUALIZATION



- Context information is "missing" & not easy to be accessed
- Context information lost due to data transformation & transportation
- Data contextualization requirements based on individual use case
- No automatic, self-servicing contextualization process
- Inconsistent contextualization processes create ambiguities
  - Context data pulled from multiple systems





# LIMITED CONTEXT INFORMATION DUE TO DIGITALIZATION CHALLENGES

Not in preferable digital formation for automatic process

Not in proper digital formation for easy access

Limited version control with information in unstructured formation

Lack of standardized tools and processes for standardizing common information





### LIMITED CONTEXT DATA INTEGRATION

Not aware contextual data integration as important as the general data integration

Lack of contextual data integration platforms and processes

Incomplete or not integrated with other systems/tools containing contextual information

Lack of proper naming ("coding") standards creating inconsistent contextual information





# LIMITED (CONTEXT) DATA GOVERNANCE AND STEWARDSHIP

Lack of effective data governance may lead to missing (contextual) data and (contextual) data quality issues.

Lack of data stewardship may lead to inconsistent and/or incomplete contextual data.

Lack of effective data governance and stewardship may lead to incomplete version control of contextual data and inconsistent interpretation of contextual information





# LIMITED KNOWLEDGE AND UTILIZATION OF CONTEXT DATA FOR DATA CONSUMERS

The people that defined the data collection may not be the same group of people who use the data to make business decisions

Engineers/operation team are mostly operation/process focused while data analysts and data scientists are analytic focused

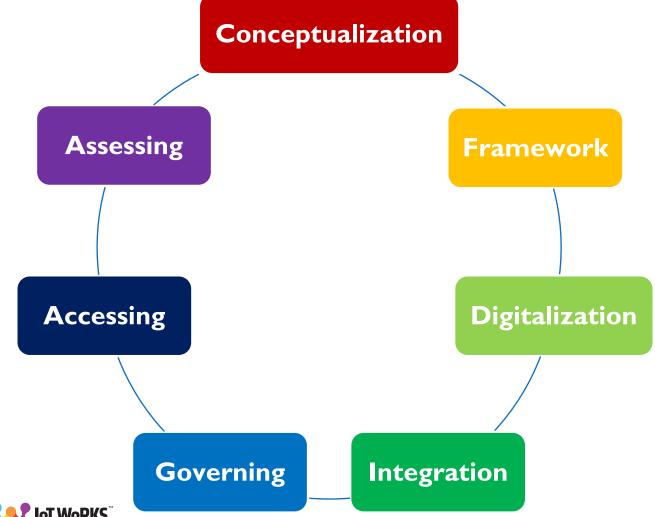
Data analysts may need to spend time to understand how to decrypt data based on limited contextual information or special knowledge before conducting data analyses

When similar data comes from different data sources (plants/sites) with ambiguous and/or inconsistent contextual information, across data sources (plants/sites) data analysis becomes almost impossible





# ENTERPRISE CONTEXTUALIZATION STRATEGY







# CONCEPTUALIZATION





### **FRAMEWORK**

A contextualization framework must be established to ensure consistency and quality of contextual information

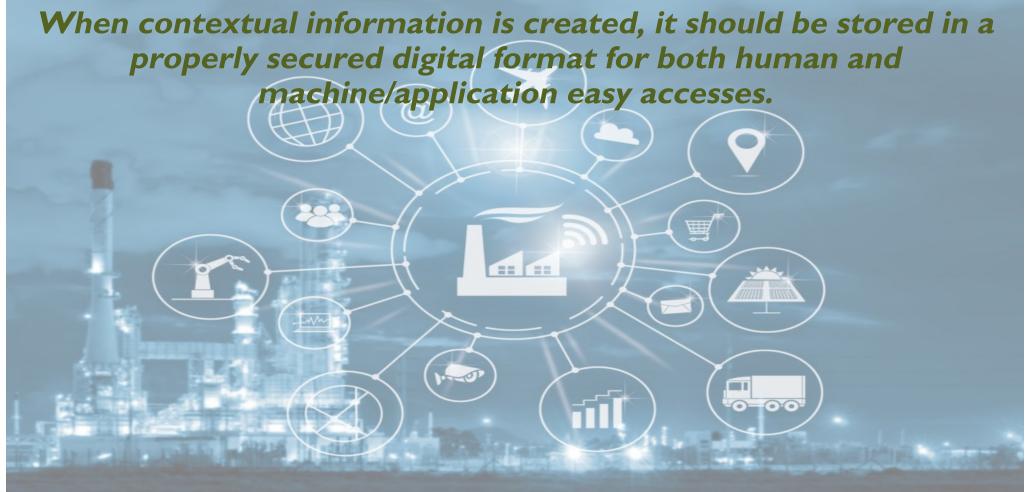
Includes an integration focused contextual information repository and a set of standards (i.e. data models, data integration interfaces) for data contextualization







### **DIGITALIZATION**



### **INTEGRATION**

Contextual information can be enhanced systematically as per business needs when it travels through the enterprises

Contextual information shall "travel" through the parallel path of the related data

When data is integrated through operation flows, its related contextual information shall be integrated

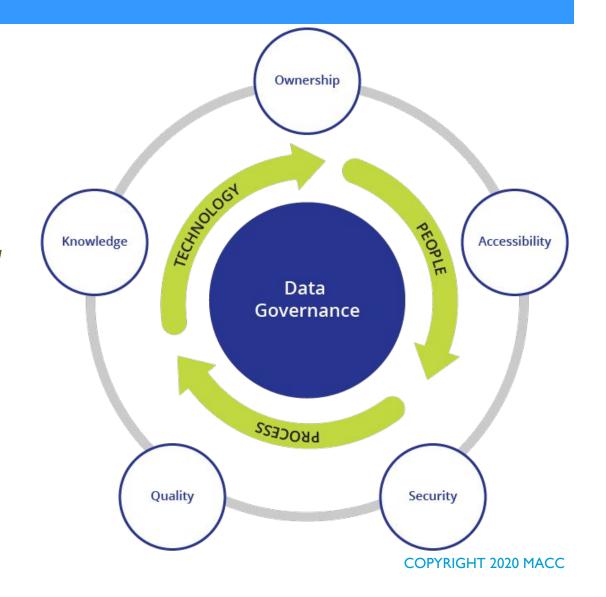




### **GOVERNING**

# Contextual information should be in the scope of data governing

The ownership / people structure and technology can be different but the processes and procedures should be similar, especially the change control, version control, and data quality







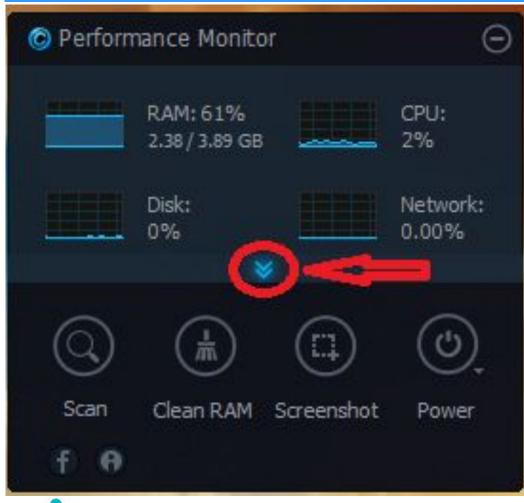
# **ACCESSING**







### **ASSESSING**



A set of related Key Performance Indicator (KPI) should be defined, calculated, and evaluated to assess the implementation, execution, progression, and impacts of data contextualization

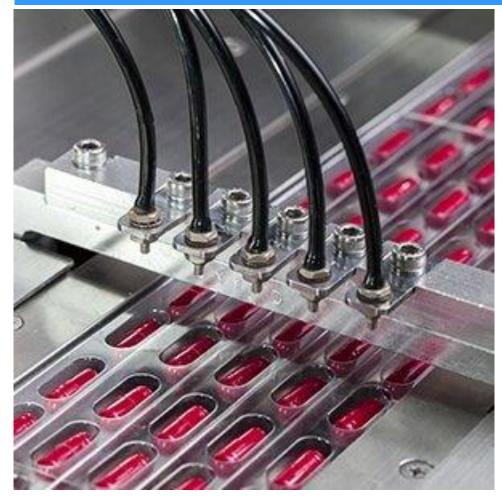
This should also include quality and quantity measurements of contextual information

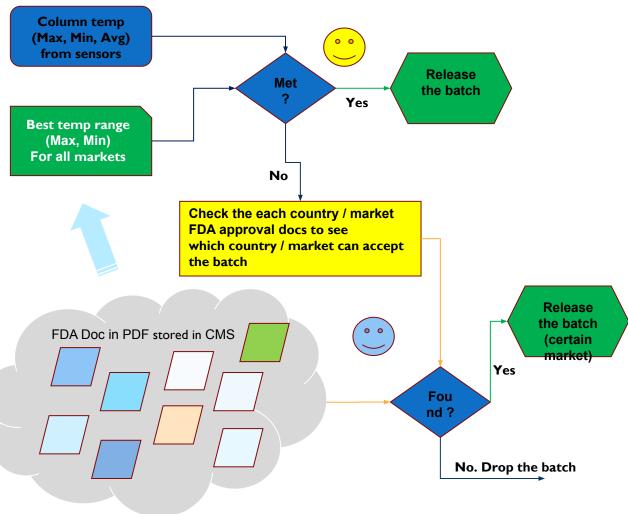
Process, Data, Technology, Effectiveness





# USE CASE – AS IS

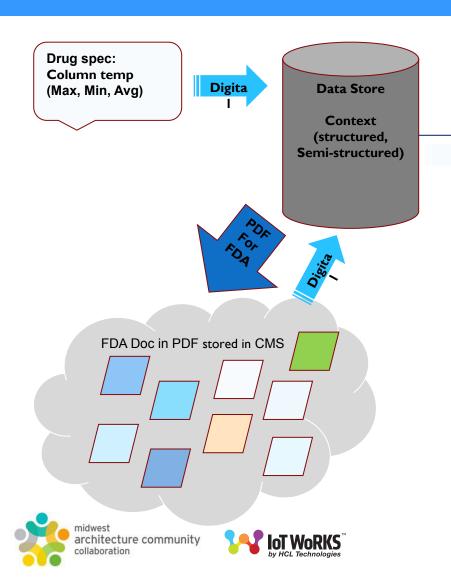


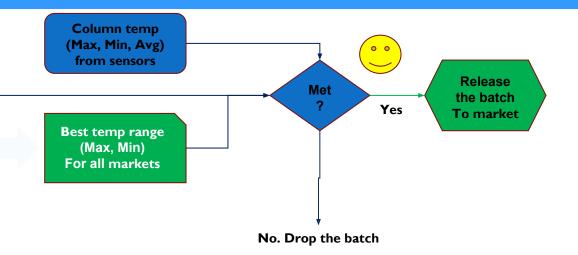






### USE CASE – AFTER





Quick product release process

More products for more markets

Less drug wasted

# Q&A







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