

DATA-DRIVEN TRIUMPH

UNLEASHING AI'S POTENTIAL FOR ENTERPRISE SUCCESS



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Sr. Data Architect & Evangelist for North America Denodo

MACC OVERVIEW

The Midwest Architecture Community Collaboration's (MACC) purpose is to bring all domains of architecture together to share information and techniques of interest to all of us. It is our shared belief that through collaboration, we can better understand and promote the significance of architecture to business success.





Data-Driven Triumph

Unleashing Al's Potential for Enterprise Success A Manufacturer's Story



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Let's begin with a story...



CPG Manufacturer

- ✓ A Global leader in Flavor
- Manufactures spices, seasonings, condiments and flavor solutions
- ✓ Over 100 years
- ✓ Brands in 170 Countries and Territories
- ✓ Operations in 27 countries
- ✓ Over **30,000** raw materials from **80** countries
- ✓ **Global** security considerations







It started with a Vision

- ✓ Increase **productivity**
- ✓ Accelerate Innovation
- Enhance Products
- ✓ Better
- ✓ Faster
- ✓ Cost-Effective







There were **Questions**

- ? Can Al **create** formulas?
- ? Can it **learn** from experience?
- ? Can it get better over time?
- ? Can it adhere to policies?





Could it **determine** what people would **like**?

Could it get feedback and use it?

Could it create things people would like?

Could it make products with staying power?

"Captain America: Civil War" CREDIT: Marvel



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Would it empower and elevate developers?

Would it be able to work with developers?

"Captain America: Civil War" CREDIT: Marvel

"There is no such thing as the **Unknown**. Only things temporarily hidden, temporarily not understood." *James T. Kirk, "The Corbomite Maneuver"*



Security

- ✓ Intellectual Property
- ✓ Trade Secrets
- ✓ Masking Data for Machine Learning

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Data Architecture

- Volatile Landscape
- Current Ineffective Data Architecture
- Need for a Modern Approach



Unknown



Ways of Working

- Managing **Resources**
- Managing **Scope**
- Maintaining Pace











- ✓ Inception
- ✓ Funding

✓ Feasibility





- Design
- ✓ Implementation
- ✓ "Developer vs AI"



✓ Adoption
✓ Products Created 20
✓ Press Releases

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Timeline

- 2014 Ideation
- 2015 Feasibility
- 2016 Establish Data Architecture
- 2017 Start of Implementation
- 2018 Al in Production and in Use
- 2019 First Products are launched





Research & Development

- Development Expertise
- Business Processes
- End Users

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Change Management

Information Technology

- Project Management
- Architecture
- Consultation
- Technical Implementation





Research Scientists

- Data Science Expertise
- Al Specialization
- Application Development



Translating the business into information

What do we keep in house?

What do we stare?

Business Processes are Key

- What business processes matter?
- What data do they produce?
- What meaning can we infer?
- How do things look over time?

How do you create products? How do you **know** when they are **good**? What does it all mean?

What data products do 1 USE?

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What is the structure,



Data Architecture

How we leveraged **Data Virtualization** to succeed in **Artificial Intelligence**

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Exploring Data Virtualization



Data Virtualization capabilities offer an **access** and **delivery layer** that can serve as the foundation for the logical **data fabric**, which offers significant automation functions in the data management space. These include **automation** of data recommendations, data **quality**, data **governance** and **policy**, on top of the core **integration** functions of data virtualization.

--Gartner Assessing the Relevance of Data Virtualization in Modern Data Architectures, June 2021





- ✓ Get Data
- ✓ Make it Understandable
- ✓ Secure it
- ✓ Serve it Up
- ✓ Manage & Track it





CREATING DATA PRODUCTS FAST

- ✓ REST endpoints on demand
- ✓ Secure based on caller (i.e., Anonymize, restrict, etc.)
- ✓ 60 endpoints
- Stable despite changing landscape
- ✓ Single developer
- ✓ Close Feedback Loop



Data and Quality

"Cleanup as the primary means of data quality is long past its sell-by date"

Thomas C. Redman, **Harvard Business Review** To Improve Data Quality, Start at the Source

Principles

- 1. The system will learn as data gets better
- 2. You first need a system that learns
- 3. We can work in multiple streams



ADDRESS DATA REQUIREMENTS

Manage Historical Updates
Real-Time Reporting of Progress
Business Managed via spreadsheets
Joined with Production Data



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Manage Required Values



BUSINESS MANAGES DATA

- See which records are not marked
- See which records are different in historical vs system
- Extract unmarked records and supporting information
- Update historical
- Use view to update system once changes are in production



Prototype New Attributes



BUSINESS MANAGES DATA

- Al gets adjusted values
- Product Developers test outcomes
- Plan updates to System



APPLICATION DEVELOPMENT

- Internal API Economy
- ✓ Secure Write-Based APIs
- ✓ Business Controlled Security (support for internal data firewalls)
- ✓ IP Protection from Third Party Developers
- Independence from Database Vendor
- Efficiencies through Shared Products





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MEASURE MODEL SUCCESS

Virtualized production suggestions
Generated thousands for statistical analysis
Modeled suggestions vs production data
Analyzed behavior



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DATA ANALYSIS AND ANALYTICS

- ✓ Data Science Modeling Autonomy
- ✓ AI Model Measurement
- Business Implementation of Metrics and KPIs
- Business Ad-hoc Analysis
- Enterprise Products in Data Catalog



SELF-SERVICE MODELING AND CONSUMPTION ⁶

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- ✓ Business Modeling (*Multiple Domains*)
- Broaden Consumption beyond Visualization Tools
- Robust Security Implementation
- Extend Use of Data Catalog Exploration





Business Transformation

- Visibility to data
- Understanding Business Processes Better
- Better data production
- Better outcomes





Data Management Maturity

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collaboration





Summary

- Data Products
- Iterative Nature
- Agility and Flexibility
- Spark Creativity and Innovation

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- Data Virtualization
 - ✓ needs
 - ✓ pace✓ flexibility









Thanks!



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